**Data Privacy Statement**

**TRAVELEASY**

The protection of your personal data which is generated during your visit to our website www.teCRM.net or in connection with the use of the TRAVELEASY *Tour Guide App* is very important to us. The information given below describes what data is created when you use the *App* or the *teCRM* platform and how we handle them:

1. Anonymous data collection

Every visit to our web pages and every retrieval of the contents stored on our pages yields data which is logged. In particular, the following information is stored: your IP address, date and time of the retrieval, the name of the retrieved file, the amount of data transferred and the name of your internet service provider and the website from which you visit us. The storage of these data is used solely for statistical and system-related purposes. You as a user remain anonymous.

2. Collection, processing and use of personal data

Your data is protected by us in accordance with statutory regulations. Personal data is only collected when you provide them to us during the registration and the use of our *web portal/App*. Without your expressed consent, we only use this information to respond to your inquiries and for technical administration. We will delete your personal data after request, taking into account the compulsory periods of record-keeping under tax and commercial law.

3. Disclosure of personal data to third parties

As far as necessary for the prevention of threats to public order or for law enforcement purposes, disclosure of personal data is made to the competent law enforcement and regulatory authorities.

Any further disclosure of your personal data to third parties, especially for promotional purposes, does not occur. We will not use your information without your permission for advertising and marketing activities and will not pass on or sell your data to third parties.

4. Push messages

When using the *Tour Guide App*, a push message feature is offered, the use of which requires the consent of the user. If the user agrees to the push message function, TRAVELEASY may send information to mobile devices such as smartphones which triggers an automatic notification of the user upon its receipt. The user can deactivate and/or activate the push message feature of the *App* at any time in the iOS / Android settings.

5. Cookies

In order to be able to make our platform as user-friendly as possible, we use so-called "cookies". Cookies are text files that are stored on the computer of the user when visiting a website. Most of the cookies we use are so-called "session cookies" that are automatically deleted from your hard drive when the browser is closed.

Other cookies are saved on your device as so-called "permanent cookies" and allow us to recognize you again during your next visit. The use of our services is made easier for you by

means of these cookies. Our partner companies do not collect, process or use personal data of our clients by means of such cookies.

If permitted by your browser, you can of course refuse the installation of the cookies mentioned above. However, we would like to point out that you may not be able to use all the features of our website to their full extent in this case.

6. Additional information

You always have the right to obtain free-of-charge information about your personal data stored by us. If applicable, you also have the right to demand the correction, blocking or deletion of these data. Should you have any questions about this, or want to revoke your consent to the collection, processing and use of your data, or wish to send us information, correction or deletion requests, please contact us. Our contact details can be found in the legal notice.

Eschborn, 16.03.2018